

Do you have questions about how to help a student maintain good attendance?
See these resources for ideas and sources of support.

Keeping children healthy and ready to learn.

- Visit the NYC Department of Health & Mental Hygiene [School Health](#) page for links to asthma management, vision and hearing, school-based health centers and more.
- Visit the [DOE School Health](#) pages.
- Find out about available [mental health services](#).

Keeping students connected to school.

- Ask your children about their interests. Ask the school about related after school activities.
- See all services—for sports, arts and tutoring-- provided by DOE under Student [Support, Safety & Activities](#).
- Call 800-246-4646 to ask about other after school programs, services and opportunities for young people: DYCD [Youth Connect Hotline](#).

Working Out Travel Concerns.

- Help your children set and follow morning routines to avoid missing the bus.
- If your child takes public transportation, find the best commute by using the websites [hopstop.com](#) or [tripplanner.mta.info](#).
- Visit the [Office of Pupil Transportation](#) for further resources: view bus routes, find out about eligibility and MetroCards.

Partnering with the School. Every school has contact information for the Parent Coordinator, Parent Association President, or Borough Family Engagement Officer on the school web portal. Search for your school [here](#).

Knowing What to Ask for at the School.

- Ask the school counselor to set up a “contract” for your child, with goals for attendance, rewards and consequences. The contract may include Daily Progress Report forms for each teacher to complete.
- Ask for an [ARIS ParentLink](#) password, so you can view your child’s attendance and academic performance on any computer.
- Ask for a schedule of upcoming Parent Association meetings and parent-teacher conferences.
- Ask for a report card distribution schedule.
- Ask about setting up a weekly time to touch base with the parent coordinator or school counselor to get information about daily and period attendance for the prior week.
- Ask about providing your child with at-risk school counseling services, or a school faculty or after school program mentor.

Getting Help with Academic Concerns.

Sometimes students who are behind in schoolwork are more likely to skip school.

- Ask about school’s tutoring programs, and have your child scheduled for tutoring.
- Use this link--[Homework Resources](#)-- to get to the best on-line and telephone homework help services, like “Dial-a-Teacher.”
- Inquire about school evaluations (if appropriate).
- For students 17 years old and up, please see the [Know Your Rights-Student Information packet](#), as well as the website [goingforme.org](#).

Getting Help for Bullying.

- Encourage your child to talk to you about bullying. Work to establish good communication and trust with your child.
- Ask about the school’s [Respect for All](#) program.
- Visit the school and talk with the guidance counselors or deans about your concerns.

Managing Teenagers’ Schedules.

- Teens may need to work, or take care of siblings or other family members.
- Talk honestly with your child about responsibilities to family and to school. Is attending school a priority in your home? How can you work with family, neighbors or friends to make school a priority?
- Ask about a possible program change to accommodate your child.
- Ask schools about co-op programs or other opportunities for school schedules that support students who work.
- Get missed assignments from teachers, and help your child to complete them.

Students in Temporary Housing.

- Tell school officials about your needs (school supplies, clothes, toiletries). There are resources for families and it is your right.
- Discuss issues related to travel with the school. Your child is entitled to transportation.
- Be familiar with services available for you. Get more information at the [STH](#) webpage.